

Community Health Center **CHC**

Annual Report

A look back at what we were able to accomplish as a health care home of choice reflecting community needs, empowering individuals toward lifelong wellness.



2022



The mission of Community Health Center is to improve the health of our community through the provision of equitable, patient-centered, high quality, compassionate health care to all, regardless of ability to pay.

107 Commercial Street | Mashpee, MA 02649
(508) 477-7090 | CHCofCapeCod.org

Our 2022 in Review

2022 was an impressive year for Community Health Center as we provided care to 20,476 of your friends and neighbors, while achieving our strategic plan goals related to access to care, quality and innovation and having a sustainable business model. I thank all of our staff, volunteers and supporters for another successful and fulfilling year! In the midst of unprecedented increases in demand for our services, a challenging economic environment and other circumstances, we continue to be a strong and resilient health center. We have included some of our accomplishments over the last year below, which is just a sampling of what we have been able to achieve. The bottom line is that through the work of our team and the support of our community, we have improved access to affordable, integrated and culturally competent health care services during 2022.

We are proud of so many things that we were able to accomplish in 2022, including being voted as one of the “Best Places to Work” by Cape & Plymouth Business Media, opening a new office in North Falmouth for primary care, women’s health and lifestyle medicine, opening a Retail Pharmacy in Falmouth, establishing our Dental and Medical Assistant Apprentice programs and successfully launching Lifestyle Medicine, Remote Patient Monitoring and Healthy Together Shared Medical Visits program for patients.

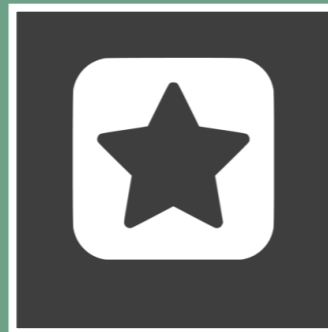
Thank you to all those who continue to support Community Health Center, and our mission as we celebrate our 25th year of providing access to integrated care services for the community. We pledge to continue to provide unconditional access to those in our community who need it most!

- Karen L. Gardner, Chief Executive Officer



Access to Care

- Opened a new office in North Falmouth for primary care, women’s health and lifestyle medicine
- Opened a Retail Pharmacy location in Falmouth
- Announced plans for our collaborative location with the YMCA in Falmouth
- Launched Remote Patient Monitoring program and relaunched Healthy Together Shared Medical Visits program for patients



High Quality

- Voted one of the “Best Places to Work” by Cape & Plymouth Business Media
- CHC’s Dr. Stephanie Prior was voted best Primary Care Provider on the Upper Cape
- Received a number of Quality Recognition badges from the Health Resources and Services Administration (HRSA), including Patient Centered Medical Home and Advancing Health Information Technology for Quality



Innovation

- Launched our “3D” denture service in the Bourne dental clinic
- Implemented partnership with new eyeglass software program/vendor
- Continued to expand access to telehealth services across all offices
- Completed the HEALing Communities study addressing the opioid overdose epidemic on the Cape
- Successfully piloted and launched Lifestyle Medicine program



Sustainability

- Raised more than \$120,000 from individual donations, and more than \$550,000 from private and family grants to support our mission
- Achieved an outstanding year-end financial audit
- Hosted our 22nd annual golf tournament, raising a record \$83,000
- Received a grant from HRSA to increase access through virtual care
- Onboarded 56 new employees

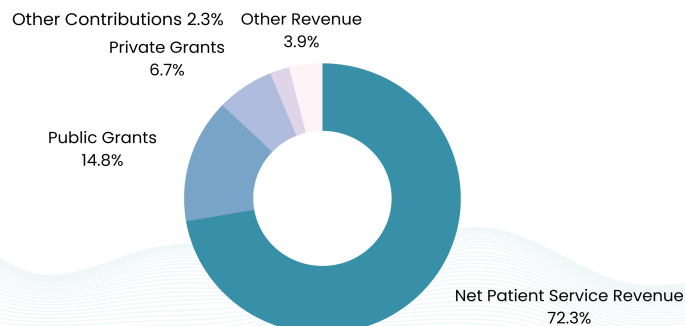
Community Health Center Financial Statements

Statement of Operating Activities for Year Ended June 30, 2022 and 2021

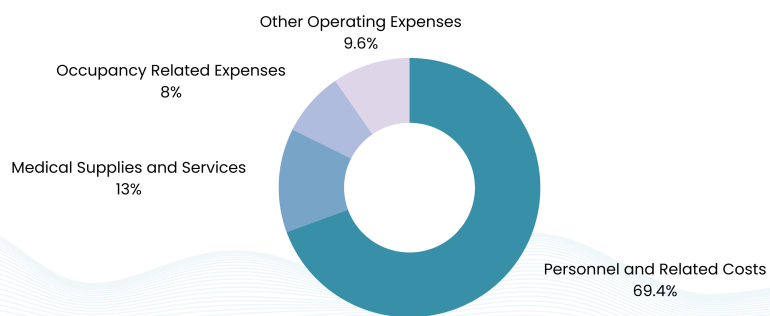
Operating Revenue and Support:	2022	2021
Net Patient Service Revenue	\$19,498,403	\$15,337,717
Public Grants (Federal and State)	3,997,860	5,393,803
Private Grants (Foundations)	1,816,707	1,295,066
Other Contributions (Individuals, events, etc.)	614,323	386,121
Other Revenue	1,046,711	836,759
Total Revenue	\$26,974,004	\$23,249,466
Operating Expenses:		
Personnel and Related Costs	\$17,252,353	\$15,554,958
Medical Supplies and Services	3,224,093	2,385,548
Occupancy Related Expenses	1,991,458	1,877,150
Other Operating Expenses (professional fees, phone, postage, maintenance, office supplies and minor equipment)	2,393,827	1,639,701
Total Expenses	\$24,861,731	\$21,457,357
Change in Net Assets	\$2,051,436	\$1,792,109

* Public grants in 2022 and 2021 include gifts made to Community Health Center for COVID-19 response. We are grateful to receive this support during the pandemic to support CHC programs and COVID-19 response.

2022 Operating Revenue and Support



2022 Operating Expenses



Mashpee



Falmouth



Bourne



Sandwich



Centerville



Community Health Center is proud to be celebrating our 25th Anniversary of providing access to care in 2023.

To learn more about events during the celebratory year, please visit CHCofCapeCod.org/25years, or call (508) 477-5990.