MFA Notification for MyChart

To better protect your health information, MyChart will require you to perform two-step verification (2FA) to access your account beginning May 19, 2023 (Directions below). To learn more, please view this video: www.youtube.com/watch?v=koPkT5piYUs.

You may choose to opt out of this extra level of security if you wish. To do so, log into MyChart, navigate to Profile, then select Security Settings and click "turn off Two-Step Verification." (Directions below)

Note: If you take no action, then you will be automatically prompted to set up 2FA the first time you login after May 19th.

To turn ON Two step verification:

1. Navigate to OCHIN <u>MyChart https://mychart.ochin.org/</u> and sign in using your username and password.



2. Select "Menu" in the top right-hand corner.

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View all (9)	
16 past tasks to review.	View past tasks
You have an upcoming ENROLL PATIENT IN HYPERTENSION FLOWSHEET from your visit with N.	View details

3. In "account settings" select "security settings"

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4. Select "turn on two-factor authentication"

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5. Enter the information to verify your identity and select "continue"

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To deactivate your MyChai	account, go to the account deactivation page.		

6. Choose if you would like to receive your code via email or text.

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7. Check your email or text (depending on what you selected in the previous step). Below is a visual of what it will look like in Outlook.

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8. Enter the code that was sent to you and select "verify".

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Deactivate Your Account To deactivate your MyChart account, go t	o the account deactivation page.		

9. Your account is now set up with MFA. Select "ok" to continue.

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