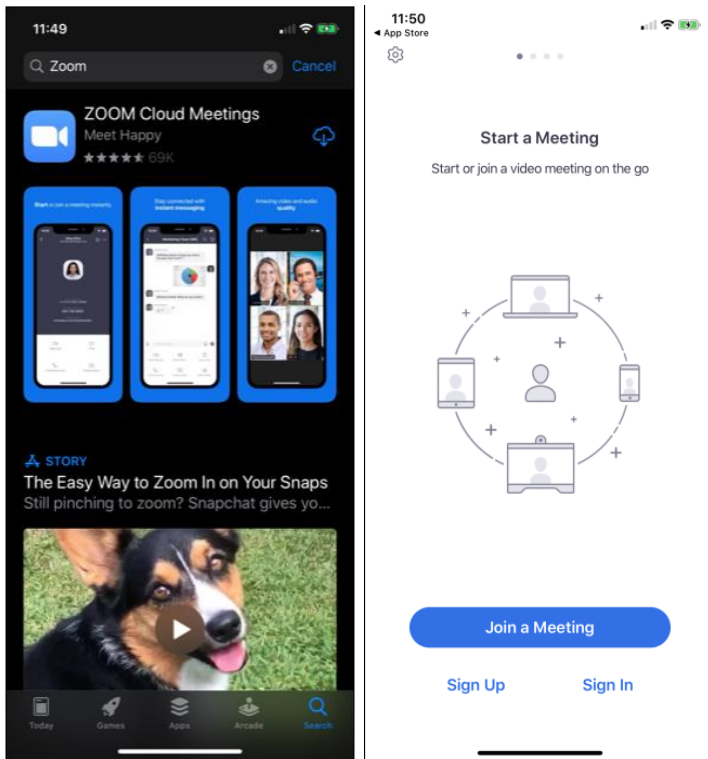




Virtual Visit Patient Instructions

Please see below for instructions on how to access virtual visits with Community Health Center of Cape COD. Yu can also view a tutorial video here: <https://www.chcofcapecod.org/virtual-visits-demo/>

- 1) Download Zoom Cloud Meetings to your device; It will open with 3 options: Join meeting, sign in and sign up. Do none of these. Just close the app.

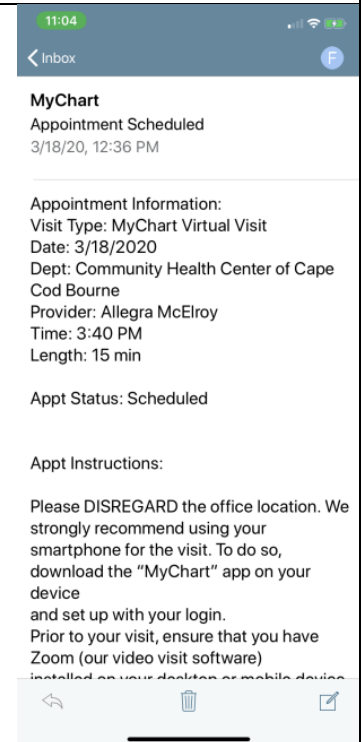
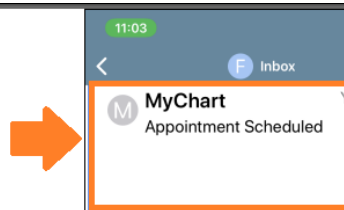
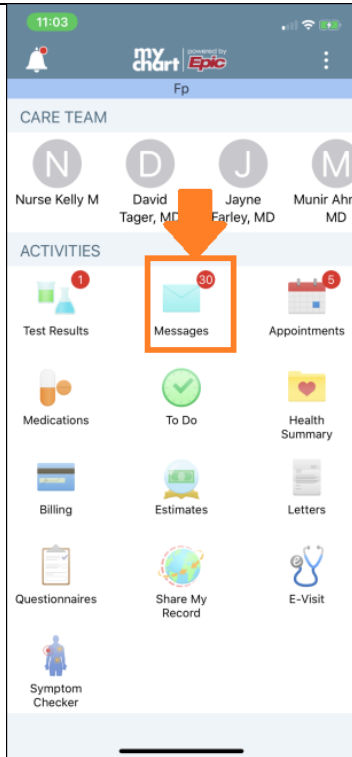


2) If you are already using MyChart make sure you have the MyChart app downloaded to your smart phone or tablet

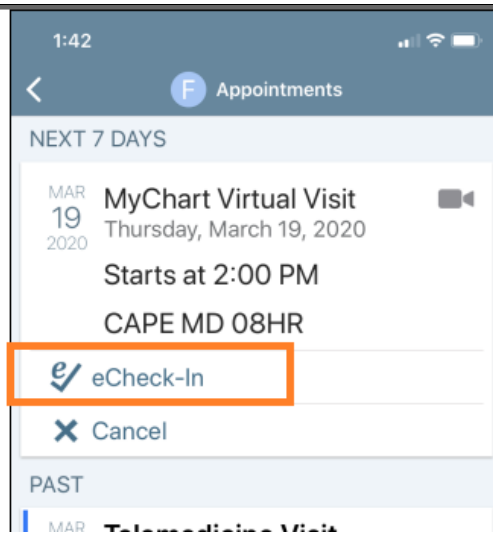
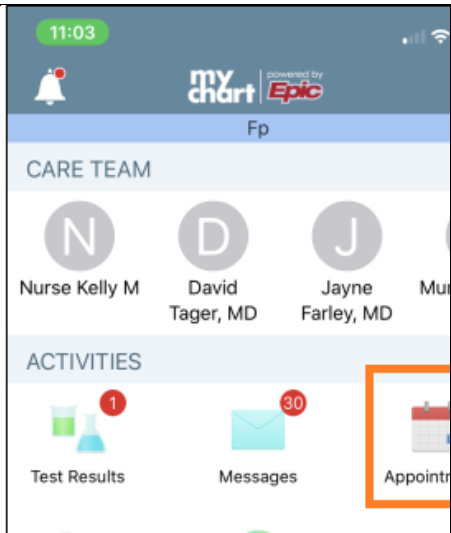


3) If you are not using MyChart, go to chcofcapecod.org to sign up, or text or call 508-477-7090 during business hours for assistance.

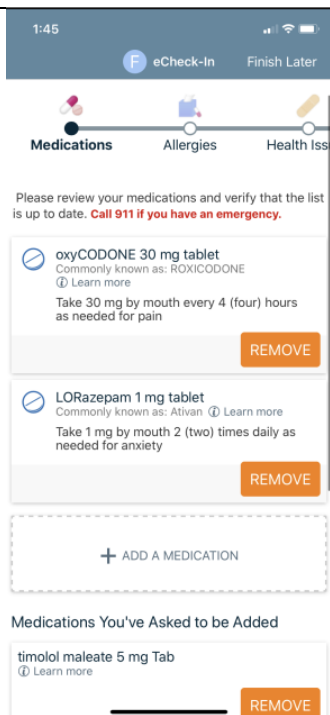
4) When a MyChart Virtual visit is scheduled with your provider, you will receive a MyChart message with instructions



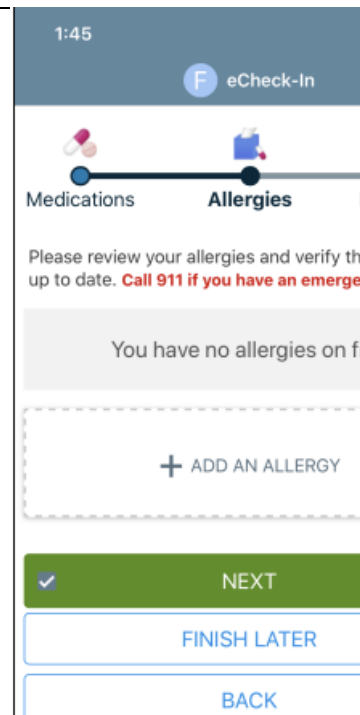
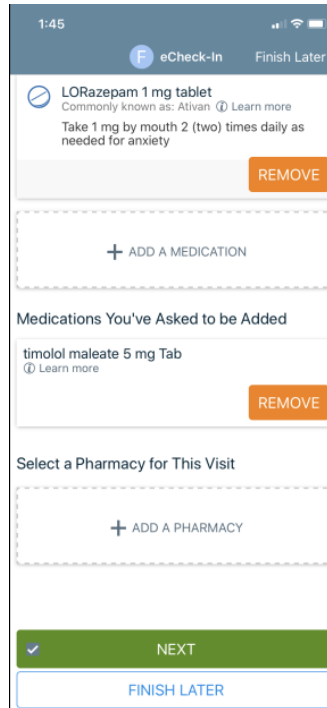
5) At least 5 minutes before your scheduled appointment, log into MyChart on your device, and in MyChart Activities click on appointments. Click on E check in:

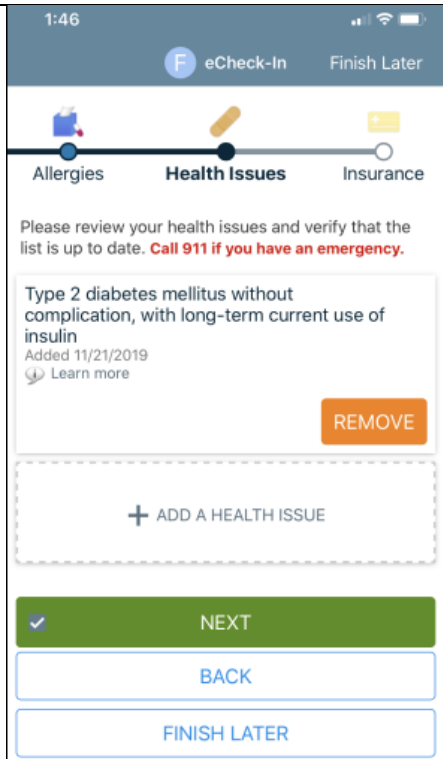


6) Follow prompts to confirm your name and address, medications, allergies and problem list. **If there are changes you would like to make we recommend you let your provider know during the visit rather than spending your time making updates during the check in process**

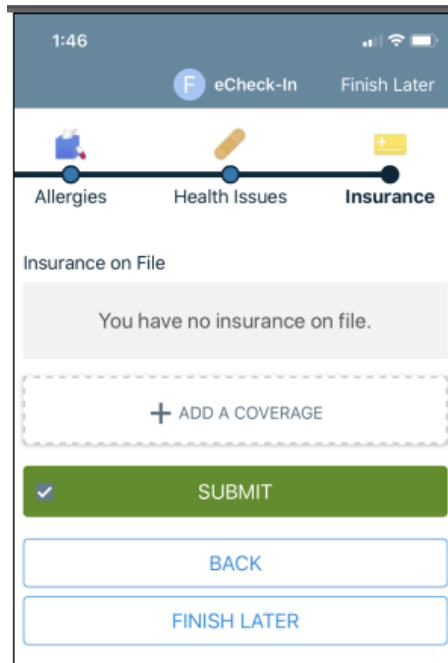


Click on the box to mark correct and then click Next

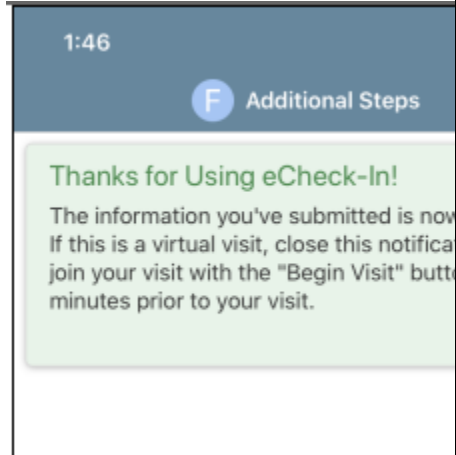




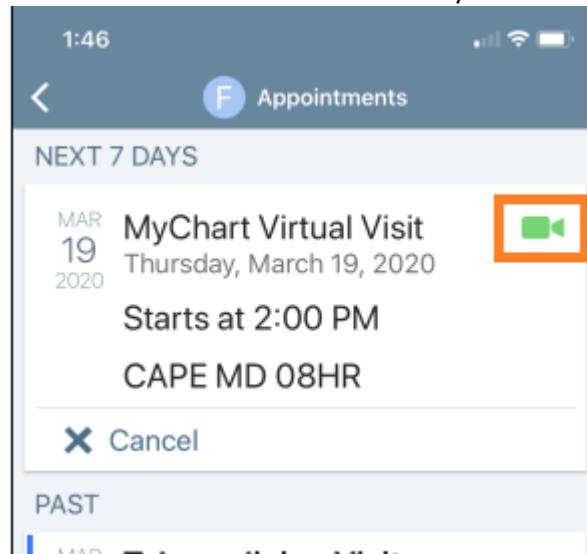
Click submit when finished



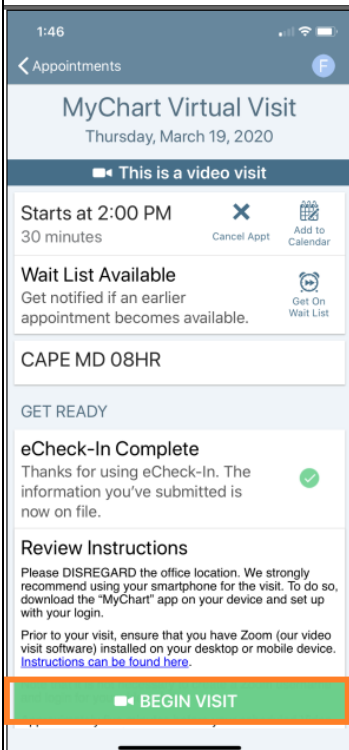
Click on Close to return to the visits Screen



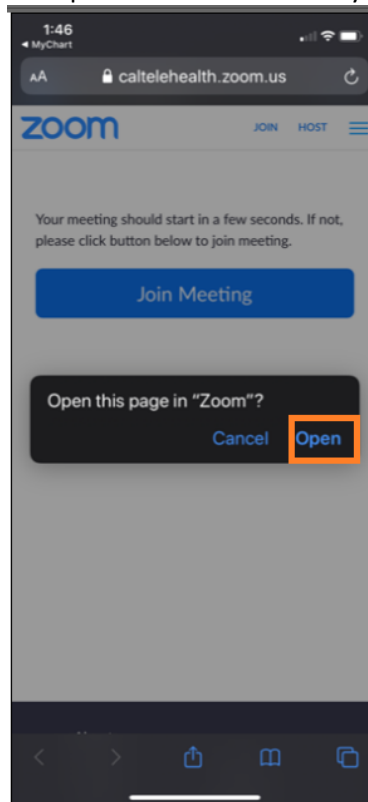
Click on the Green video icon next to your visit:



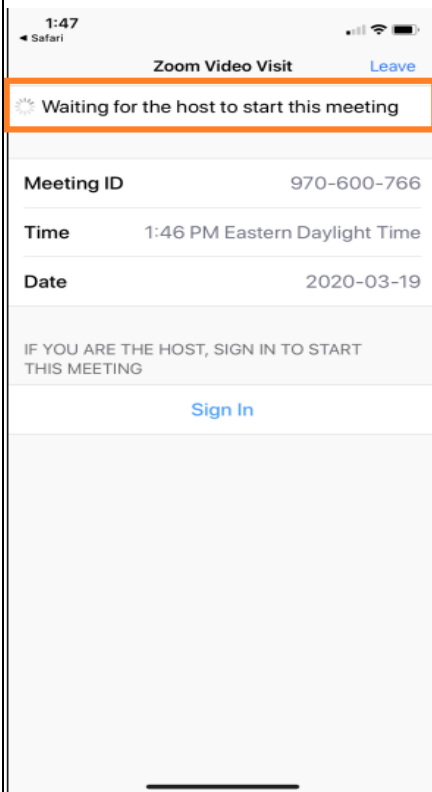
Click on Begin Visit at the bottom of the screen



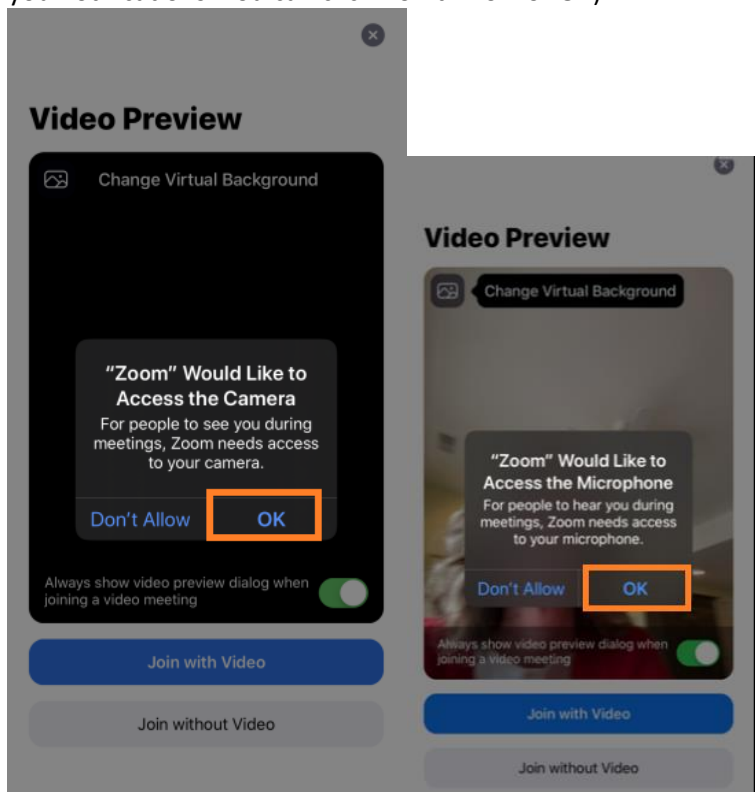
Your phone will automatically launch zoom. Click on Open:



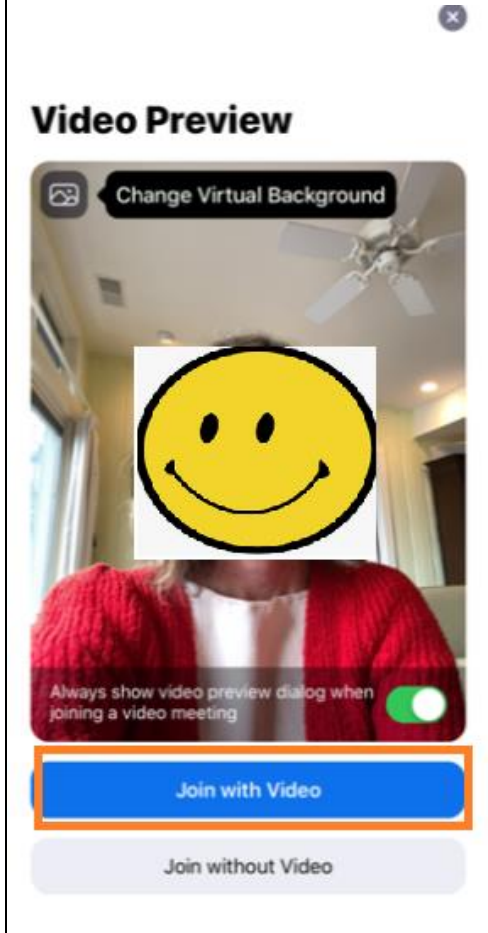
You will see "Waiting for the host to start this meeting" until the provider joins the meeting.



When the provider joins the meeting, zoom will prompt you to join. It may also prompt you to allow it access to your camera and microphone. Click OK to allow access. (Zoom may also ask to send you notifications. You can click Don't Allow or OK)



Click Join with Video



Click Call Using Internet Audio

